



Richards-Wilcox
Premium Garage Doors

Limited Lifetimer™ Warranty Family Safe™ Classic, Premium & Grandview

RICHARDS-WILCOX warrants door sections against deterioration due to “rust through” and/or “delamination” and all hardware components (see below for spring detail) used in the door system against defects in material and workmanship as follows:

- i.) in residential single-family installations, for as long as the original purchaser owns the home;

RICHARDS-WILCOX warrants all spring assemblies used in the door system against defects in material and workmanship as follows:

- i.) in residential single-family installations, for a period of five (5) years from the date of delivery to the original purchaser;

This warranty does not apply to commercial, industrial or automated parking control systems for multi-tenant parking application installations.

The Lifetimer™ warranty does not apply to any defect or product failure caused by: abuse or accidents, corrosive airborne substances, muriatic acid, failure to provide reasonable and necessary maintenance, non factory-applied painting of sections or window frames, natural fading of sections or window frames, normal wear and tear*.

RICHARDS-WILCOX warrants its sealed glass windows for five years from the time of purchase against the formation of condensation within the sealed unit. **RICHARDS-WILCOX** will only replace the windows if there is a seal failure. Broken or cracked glass is not covered by any warranty. This warranty does not cover windows or window parts that have been removed from an initial installation and reinstalled in any structure.

Your **RICHARDS-WILCOX** residential garage door is already protected with a long-lasting finish. No additional painting is required. If you want to apply another color, avoid dark colors. Only use paint with a Light Reflective Value (LRV) of 50 or higher. Since **Richards-Wilcox** has no control over recoating, we do not warrant this product against peeling of the original factory-applied finish or subsequent coats of paint.

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized **RICHARDS-WILCOX** personnel, **RICHARDS-WILCOX** will replace the defective door components. Labour charges for installation or repairs shall be the responsibility of the customer and must be performed by an authorized R-W Dealer. This warranty applies only to doors that are professional installed by an authorized **RICHARDS-WILCOX** dealer. In the case that one of the door model or part is discontinued or becomes obsolete, RW reserves the right to replace the product with a suitable alternative.

RICHARDS-WILCOX shall not be liable for any consequential or incidental damages. All other warranties, express or implied, including any warranty of merchantability, are hereby expressly excluded. Some jurisdictions do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. To make a claim under these warranties, contact **RICHARDS-WILCOX**.

*Warranty does not cover Weather Seal, Bottom Seal (Astragal)